

Thoughts on the Interim Report

An Approach CY14 Effort

- I. Introduction
- II. Definitions
 - a. Innovation
 - b. Efficiency
 - c. Transparency
- III. Need for Change
 - a. Prior Efficiency Commissions
 - b. Fiscal Distress
 - c. Public vs. Private Sector Innovation and Efficiency Performance
 - d. Current Efforts
 - e. Current Gaps
- IV. Objective: Change the Trajectory of State Performance
- V. Approach
 - a. Balance Potential Impact and Probability of Implementation
 - i. Internal Departmental Action vs. Multi-Departmental Action vs. Multi-Branch Action vs. Constitutional Change
 - b. CY14 Focus on Testing, Learning, and Proof Statements
 - c. Benchmarking: Study 3 States on the Cutting Edge
 - d. Engage Constituencies: Listen NH Type Exercise
 - e. Balance Outcomes and Process
 - i. In Department: Measure Outcomes, Resources, and Expense in Three Tests
 - ii. With Governor's Office, Executive Council And Legislature: Test Approaches to Oversight and Review
 - iii. Develop Rollout Plan: Resources, Roadmap, and Deliverables
 - f. Efficiency Efforts
 - i. Catalogue 2 Years of Efficiency Efforts and Results
 - ii. Test 2 Specific In-Department Efficiency Opportunities
 - 1. Quick Hit, In Budget Opportunities with Measurable Outcomes
 - iii. Test 2 Specific Cross Department Efficiency Opportunities
 - 1. Quick Hit, In Budget Opportunities with Measurable Outcomes
 - g. Develop an Approach to Identifying, Assessing, Resourcing, Managing, and Ex Post Judging Efficiency Opportunities for Statewide Implementation

- h. Ditto Innovation....Need to Define Difference Between Efficiency and Innovation, e.g., Doing the Right Things The Right Way
- i. Constraints to Innovation and Efficiency
 - i. Determine Significant Constraints and Develop Recommendations for Change
- j. Transparency
 - i. Develop and Recommend Transparency Principles
 - ii. Recommend Specific Transparency Actions, e.g., Published Balanced Score Cards for the Judicial and Executive Branches.